

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re Application of:	)	
	)	
Mitzi R. HAIL et al.	)	Group Art Unit: 3686
	)	
Application No.: 10/634,893	)	Examiner: Vivek D. KOPPIKAR
	)	
Filed: August 6, 2003	)	Confirmation No.: 7344
	)	
For: MANAGING INSURANCE CLAIMS	)	
	)	

**Mail Stop: RCE**  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

**AMENDMENT WITH RCE**

In reply to the Final Office Action mailed October 19, 2009, the period for response to which extends through January 19, 2010, and concurrent with a Request for Continued Examination, Applicant amends this application as follows:

**Amendments to the Claims** are reflected in the listing of claims in this paper.

**Remarks** follow the amendment section of this paper.